

O2 Czech Republic files the legal action against Czech Telecommunications Office due to inactivity

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In tens of thousands disputes with debtors the Czech Telecommunications Office (CTO) was inactive, in some cases for years, and therefore devaluation of claims and damage in amount exceeding CZK 250 million occurred to O2 Czech Republic (O2). Although the law sets clear deadlines for issuing decisions, these deadlines have been exceeded multiple. CTO refused to grant the request to O2 for damages and non-material damage. Therefore O2 was forced to file legal action to the court today.

As previously stated by O2 in January this year, these disputes are simple proceedings with customers who do not fulfil their commitments and owes for telecommunications services. In fact, these are not disputes in the traditional sense. The subject is mostly uncontested claims, where the reason is lack of will or ability to pay voluntarily. The claim in majority of the cases does not exceed ten thousand crowns.

However, the amount of damage which occurred due to inactivity of CTO during the years of delay exceeded CZK 250 million. Economic impacts have reached this extent, just because the delay occurred in the large number of claims which could not be further realistically enforced. Under this situation, O2 had no other option than to turn to the CTO with request for recovery of damages and non-material damage. Because CTO recently refused to grant the request, O2 has been forced to file the legal action today.

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About O2 Czech Republic

O2 is the largest integrated telecommunications provider in the Czech market. At present we operate close to eight million mobile and fixed accesses, which ranks us among the market leaders in fully converged services in Europe. To users of mobile services in the Czech Republic we offer state-of-the-art HSPA+ and LTE technology. We have the most comprehensive proposition of voice and data services in the Czech Republic, and we actively exploit the growth potential of the various business lines, especially ICT. Our data centres, with total floor area of 7,300 square metres, rank us among the leaders in hosting, cloud and managed services. O2 data centres belong to the few commercial ones in Central Europe to have TIER III certification. With our O2 TV we are also the largest IPTV service provider in the Czech Republic.