

ICT services and business solutions for the central and local government

In the past five years, the area of information and communication technologies in the Czech Republic experienced a major leap forward, and Telefónica O2 was on the vanguard of the trend. ICT services, formerly playing a more of a supporting role in organisations, have become an integral part of companies and institutions.

Telefónica O2 successfully integrated its vast experience from the telecommunications area with progressive IT know-how and became one of the leading ICT providers in the Czech marketplace.

The expansion and improvement of the quality of the ICT service portfolio was aided also by the merger of two subsidiaries Telefónica O2 Services and DELTAX Systems into a new subsidiary Telefónica O2 Business Solutions

In 2009, Telefónica O2 was intensively involved in the technological development of central and local government. Having won a tender, Telefónica O2 implemented in close collaboration with Česká pošta the ISDS (Data Box) project which is a breakthrough effort in the field of eGovernment.

The data boxes are data depositories and serve the purpose of delivering electronic documents by public law authorities or of interacting with these authorities. From 1 November 2009, public law authorities are now obliged to use the data boxes for communication with those entities that had a data box activated. Legal persons registered in the Commercial Register, legal persons established by law and public law authorities had a data box activated as an obligation; other legal persons and all natural persons could request a free-of-charge activation at the Ministry of Interior. For the Czech public administration, the project was a major step towards a new, virtual era.

During 2009, the Company supported the development of the so-called 'Managed Services': IP Centrex, Managed LAN and WAN, which represent an excellent springboard for future development of ICT services of this kind in the Czech Republic.

In the following years, Telefónica O2 will focus on promoting the development of new services for the government and for the corporate segment, and on expanding of its comprehensive ICT service portfolio.